



NEWSLETTER

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EXPERIENCE EXCHANGE EVENT

On November 17th, the OSMR Team had the great pleasure of travelling to Sofia to meet the colleagues from the **Bulgarian Medicines Verification Organisation (BgMVO)** for an experience-exchange event.

This meeting represented an important step in strengthening cross-border collaboration within the European Medicines Verification System community.

OSMR and BgMVO operate the same type of National Medicines Verification System through two different technical providers — Arvato in Romania and SolidSoft in Bulgaria — and ***our organisations share the same mission ensuring that patients receive safe, authentic medicines through a trusted and efficient NMVS.***



EXPERIENCE EXCHANGE EVENT

A broad range of operational and strategic topics were explored, with special focus on:

- ❖ *Alert management and improving the efficiency of handling cases.*
- ❖ *End-Users onboarding, training, and support practices.*
- ❖ *Individual and joint system testing and continuous monitoring.*
- ❖ *Quality assurance processes embedded in daily operations.*

Such meetings are essential for building stronger alignment between NMVOs, reinforcing the importance of cooperation and continuous learning.



BLOCKED BATCHES – EMVO’S NEW APPROACH

EMVO has communicated that related to the Blocked Batches concept, there is a new approach that will be applied, with the intent of reducing unnecessary data exchange within the European Medicines Verification System (EMVS).

Currently, the EU Hub automatically blocks a batch if not all packs belonging to that batch are successfully uploaded. However, this mechanism can create unintended negative side effects.



A task force—comprising OBP representatives and IT experts from EMVS systems—has evaluated the issue and defined a correction to the Blocked Batches concept.

Thus, batches that become blocked will now be unblocked the next working day.

EMVO will notify the OBP of any unblocked batch and request that the OBP re-upload the batch and ensure that all associated packs are successfully uploaded across all markets.

HAPPY HOLIDAYS!

The OSMR Team warmly wishes you a wonderful and festive holiday season!



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