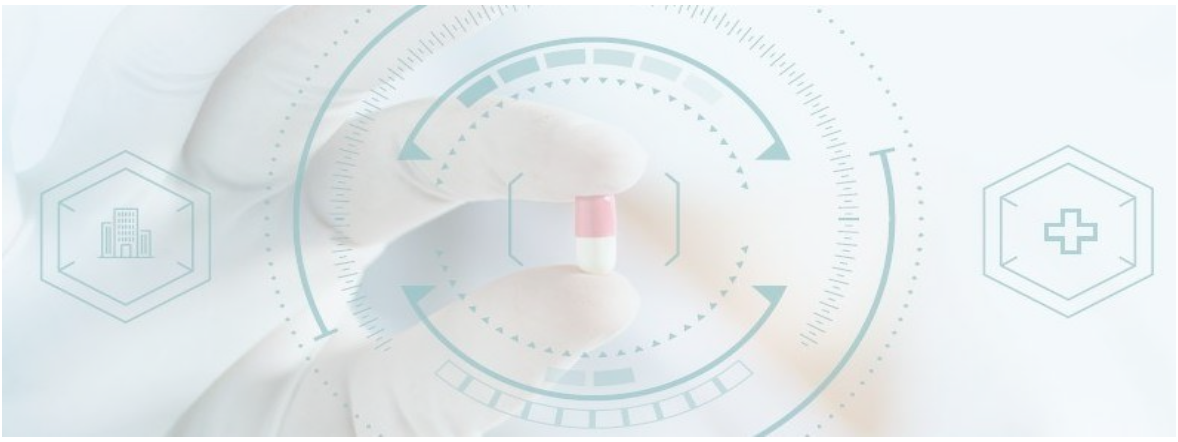
NEWSLETTER



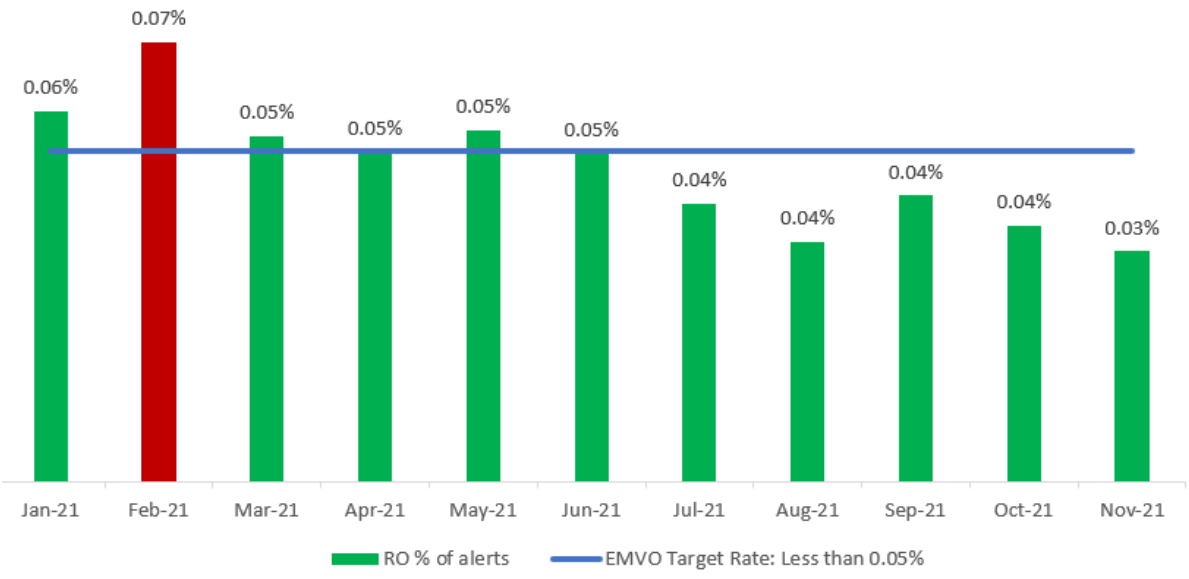
ALERT RATE – EMVS

The alert rate (alerts' percentage out of the total number of transactions) of the European Medicines Verification System (EMVS) is showing a decrease this year, reaching **0,22% in November**. Thus, the common effort of all the involved parties, throughout Europe, of reducing the number of false alerts within the system is visible in the graph below.

Monthly EMVS Alert Rate - January to November 2021

ALERT RATE – NMVS

For Romania, the image below illustrates that the alerts' target rate established at European level – **of less than 0,05%** – has been achieved. Moreover, the National Medicines Verification System (NMVS) has become a more stable and robust system.



ALERT MANAGEMENT SYSTEM (AMS) PROJECT

During summertime, EMVO has announced the launch of the AMS project.

The objective of this endeavour is **to maximise the efficiency of alert management in the EMVS**, to support EMVS users (OBPs, MAHs, NMVOs and End-Users) to follow-up on alert investigations.

As one of the benefits envisioned by the AMS working group is to encourage an efficient collaboration within the system, **the AMS will offer users the option of communicating with each other**.

Furthermore, it will allow users to visualize alerts detailing their organisations' activities. Also, they will be able to send files, change the status of alerts (according to the investigation status) and use business intelligence tools to support their decisions.

The AMS is composed of an **AMS Hub where the OBPs are directly connected to** and **the various National AMSs**, which will allow the end-to-end communication between all stakeholders to investigate alerts.

Starting with March 2022, Romania will be part of the pilot phase for the AMS project and during this stage a centralized communication related to alert handling will be tested.

Members of the OSMR Team responsible with the alert handling process for the Romanian NMVS are delighted to be part of this project and contribute to the architecture of an alerts' workflow meant to facilitate the identification of the alerts' root causes and consequently to improve the overall functionality and stability of the European Medicines Verification System.

HAPPY HOLIDAYS!

As yet another strenuous year is coming to an end, OSMR would like to take the opportunity and acknowledge the immense effort, the commitment and dedication that have been shown by all the parties involved in this one-of-a-kind undertaking, that of protecting patients' safety by ensuring access to safe medicines.

The OSMR Team sends you the warmest holiday wishes during this beautiful season!